

GOUVERNEMENT DE LA REPUBLIQUE
DU VANUATU

Autorité de Régulation
des Services Publics
Ministère des Finances et de la
Gestion Economique

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GOVERNMENT OF THE REPUBLIC
OF VANUATU

Utilities Regulatory Authority

Ministry of Finance and
Economic Management

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The Utilities Regulatory Authority's 2011 Annual Report

The Utilities Regulatory Authority (Authority) is pleased to announce the publication of its 2011 Annual Report.

The Annual Report is prepared in accordance with Part 7 of the *Utilities Regulatory Authority Act No. 11 of 2007*, and as required by section 33 of the Act.

Copies are now available to the general public from the Authority's office, located at the VNPF Building's ground floor, and on the home page of its website www.ura.gov.vu.

Highlights of 2011

The Authority undertook a number of activities which introduced various legal and regulatory challenges. Much of this work has continued into 2012, with the expectation of continued economic reform that will bring economic benefits to the people of Vanuatu.

These activities included: implementing a new tariff and tariff structure following arbitration award made in April 2011, affecting UNELCO's customers in the Efate, Malekula and Tanna Islands concessions; supporting and advising the Government of Vanuatu on the transition and negotiation of the concession agreement in Luganville, with Vanuatu Utilities and Infrastructure Ltd (VUI), as well as reviewing customer tariffs implemented in that concession; consulting with relevant stakeholders on UNELCO's prepayment meter technology trial, and related customer tariff issues; developing a concept note for a Global Partnership Output Based Aid (GPOBA) subsidy program to increase access to electricity in Vanuatu; and continuing to monitor utilities providing electricity and water services to ensure they comply with concession agreements and Vanuatu's legislation.

The Authority published several papers and reports, including the Electricity Safety and Reliability Standards; Tanna and Malekula Islands Grid and Concession Extension Report; VUI Performance Report on Luganville operations; Final Decision Electricity Tariff Luganville Stage 2; an asset audit and valuation for Efate (electricity and water), Malekula, Santo and Tanna Islands electricity concessions; and Review of Certain Actions – Internal Review Guideline Issues Paper.

Acknowledgement

The Authority wishes to extend its sincere appreciation to the Government of Vanuatu, the Minister of Lands, Geology, Mines and Water Resources, the Minister of Finance and Economic Management and the Minister of Infrastructure and Public Utilities and all other stakeholders for their cooperation and continued support.

If you have any question, please contact the Authority at (678) 23335.

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About the Utilities Regulatory Authority

The URA was set up under the *Utilities Regulatory Authority Act No. 11 of 2007*. The Authority acts independently of the Government and its primary purpose is to increase access to safe, reliable and affordable electricity and water services, and to protect the long-term interests of consumers throughout Vanuatu. In the electricity sector, the Authority monitors the concessions operated by UNELCO in Malekula, Port Vila and Tanna; and Vanuatu Utilities and Infrastructure Ltd (VUI) in Luganville. In addition, the Authority manages consumer disputes and advises the Government on matters related to electricity and water. It also reviews tariffs under the rules of the Concessions Agreements and relevant legislation.

Contact Information

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