



21 December 2012

Next Stage of the URA's Water Tariff Review in Luganville

As announced in November, the Utilities Regulatory Authority (URA) is currently reviewing the price of water in Luganville upon the request from the Ministry of Infrastructure and Public Utilities.

The Authority would like to thank all the stakeholders who have provided submissions in the review so far. It now invites all customers, businesses, government bodies and any other interested parties to participate in the next stage of the review, which is the consultation on the Framework Paper and the Tariff Application Report until 21 January 2013.

The Framework Paper sets out detailed tariff-setting methodology and process of how the Authority will be conducting the tariff review.

The Tariff Application Report describes the initial tariff application from the Public Works Department (PWD) for a revised tariff for water services in Luganville.

Copies of the Framework Paper and Tariff Application Report are available from the Office of the Authority in the VNPF building and on the URA website www.ura.gov.vu.

The Authority will be directly contacting all the stakeholders who have provided email or mobile phone details during the first stage of the review. In addition, meetings will be requested with senior government officials, including Ministers, Director-Generals and Directors of relevant government ministries and departments.

Any comments or submissions received by the Authority will be taken into account in the development of the Draft Decision.

Questions, comments and submissions can be sent to the Authority by email to mmalas@ura.gov.vu or by regular mail to: Luganville Water Tariff Review, Utilities Regulatory Authority, PMB 9093, Port Vila VANUATU.

Feedback can also be provided in person by coming to the Authority's office located at the Ground Floor of the VNPF Building or by calling Ms. Maureen Malas at (678) 23335.

The deadline for submissions is 21 January 2013. Submissions received by the Authority will be published on its website. Any confidential or commercially sensitive information should be clearly marked as such and be separate to any public submission.

The review began in October 2012 and will be completed in April 2013. All of the submissions received after the Issues Paper was released on 8 November 2012 can be found in the Consultation Stage 1 Report, which is available at the URA office and on its website.

About the Utilities Regulatory Authority

The URA was set up under the Utilities Regulatory Authority Act No. 11 of 2007. The Authority acts independently of the Government and its primary purpose is to increase access to safe, reliable and affordable electricity and water services, and to protect the long-term interests of consumers throughout Vanuatu. In the electricity sector, the Authority monitors the concessions operated by UNELCO in Malekula, Port Vila and Tanna; and Vanuatu Utilities and Infrastructure Ltd (VUI) in Luganville. In addition, the Authority manages consumer disputes and advises the Government on matters related to electricity and water. It also reviews tariffs under the rules of the Concessions Agreements and relevant legislation.

Contact Information

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