



Media Release: 25th May 2015

URA proposes reduction in Port Vila water prices

The Utilities Regulatory Authority (URA) today released a Preliminary Decision in its review of water tariffs in Port Vila. This is the first time that water prices in Port Vila have been reviewed by the URA, and the first price adjustment in more than a decade. The proposed price is a 20% reduction from the current average prices. The review is also considering different tariffs for different categories of customer. Currently all customers use the same stepped tariff.

The URA is hosting a public meeting to discuss the Preliminary Decision and receive feedback from UNELCO, the Government, businesses and residential customers. The meeting will be held at 9am on Wednesday 10th June at the URA office, behind the VNPF building.

Copies of the Preliminary Decision are available on the URA website (www.ura.gov.vu) or from its office. For further information, please contact the URA on 23335 or info@ura.gov.vu.

About the Utilities Regulatory Authority

The URA was set up under the Utilities Regulatory Authority Act No. 11 of 2007. The URA is an independent body and its primary purpose is to maximise access to safe, reliable and affordable electricity and water services to homes and businesses, and to protect the long-term interests of consumers throughout Vanuatu. In the electricity sector, the URA monitors the concessions operated by UNELCO in Malekula, Port Vila and Tanna; and Vanuatu Utilities and Infrastructure Ltd (VUI) in Luganville. In addition, the Authority assists to resolve consumer disputes and advises the Government on matters related to electricity, water and energy policies.

Contact Information

Utilities Regulatory Authority

Phone: (678) 23335

Address: Vanuatu National Provident Fund Building, Ground Floor

Postal address: PMB 9093 Port Vila VANUATU

Website: www.ura.gov.vu

Twitter: @URAvanuat

Email: info@ura.gov.vu