

GOUVERNEMENT DE LA REPUBLIQUE DU VANUATU

Autorité de Régulation des Services Publics
Ministère des Finances et de la Gestion Economique

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GOVERNMENT OF THE REPUBLIC OF VANUATU

Utilities Regulatory Authority
Ministry of Finance and Economic Management

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VANUATU

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Press release: 5 December 2011

The Utilities Regulatory Authority's Work Program 2012

The Office of the Utilities Regulatory Authority (*the URA*) is pleased to announce the publication of its Work Program for 2012. The Work Program sets out the URA's key projects and ongoing activities.

Towards the end of every year the Authority reviews its yearly performance and plans its projects and ongoing activities for the following year.

Some of the regulatory projects to be carried out in 2012 include: evaluating and reporting on the regulated industries performances; issuing information requirements for utilities to submit certain financial information in compliance with the regulatory framework; providing advice and support to the Government of Vanuatu on development of the Energy Road Map; issuing safety and reliability standards for the water sector; and reviewing the water industry sector throughout Vanuatu.

The Authority's Chief Executive Officer Carmine Piantedosi said: "Throughout the year, the URA will continue to assess its priorities and adjust its ongoing work program to reflect any changes in Vanuatu's water and electricity sectors and laws."

Copies of the URA's Work Program 2012 are available from the office of the Utilities Regulatory Authority, located at the Ground Floor of the VNPF Building and on the URA's website www.ura.gov.vu.

If you have any question about your electricity and water services, contact the URA by phone (678) 23335.

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About the URA

The Utilities Regulatory Authority (the Authority) was set up under the *Utilities Regulatory Authority Act No. 11 of 2007*. The Authority acts independently of the Government and its primary purpose is to increase access to safe, reliable and affordable electricity and water services, and to protect the long term interests of consumers throughout Vanuatu. In the electricity sector, the Authority monitors the concessions operated by UNELCO in Malekula, Port Vila and Tanna; and Vanuatu Utilities and Infrastructure Ltd (VUI) in Luganville. In addition, the Authority manages consumer disputes and advises

the Government on matters related to electricity and water. It also reviews tariffs under the rules of the Concessions Agreements and relevant legislation.

Contact Information

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